



Agency Name: American National Red Cross – Southern Tier Chapter

Program Name: Disaster Services

Program Success Story:

Excerpts from our surveys:

Question: How did our services impact your life?

- People were tremendous.
- They helped me get back on my feet – I didn't have any clothes. They helped me get going again.
- They did exactly what I figured them to do, they helped me out considerably. They offered more than I needed. I took only what I needed and let them use the rest for someone who needed it more than me.
- The best way to explain it was that if the Red Cross had not been at the fire I would not have known what to do.
- They helped us-they were the only ones. We could not go back into the house.
- They were like an oxygen mask to me emotionally and practically, like rays of light coming through the clods of a storm. The Red Cross was more instrumental than anything in keeping my face toward God!

Question: What would you have done if you did not receive American Red Cross assistance?

- I would have tried to find a friend to stay with.
- Probably I would have had to borrow or move back with my parents.
- Survived
- I have absolutely no idea. There is no women's shelter in this county.
- Hopefully my family in New Jersey would have helped. Fifteen years of working-I lost everything.
- I would have broken down. I would have had to try to find someone to help us. We are not from this area..

Question: Anything else you would like to share?

- I didn't know the Red Cross responded to fires, maybe more PR should be done.
- They were very helpful. I want to thank them for all they did.
- I want to re-iterate that my Red Cross worker was wonderful.
- My daughter and I are very grateful that they were there to help us.
- Thank you for what you did-I would have been on the street.
- The Red Cross is the premier organization for assisting in an emergency. The government should pattern itself after the Red Cross.