



Agency Name: American National Red Cross – Southern Tier Chapter

Program Name: Shopper Program

Program Success Story:

The following are results from our annual survey to clients

How would you rate the following?

a. The Shopper Program makes me more self-sufficient /independent

- ◇ (1) Tend to Agree
- ◇ (9) Agree
- ◇ (35) Strongly Agree
- ◇ (5) Does not apply/No answer

b. The availability of this service improves my way of living

- ◇ (1) Tend to Agree
- ◇ (6) Agree
- ◇ (39) Strongly Agree
- ◇ (4) Does not apply/No answer

c. The Shopper Program provided an essential/vital service to me and/or my family.

- ◇ (8) Agree
- ◇ (39) Strongly Agree
- ◇ (3) Does not apply/No answer

d. I would recommend this Shopper Program to a friend

- ◇ (6) Agree
- ◇ (40) Strongly Agree
- ◇ (4) Does not apply/No answer

How would your life be affected if the shopper program didn't exist?

- Be at a loss
- Desperation. Have others help out.
- difficult
- Getting groceries would be difficult as all family members work and hard to disrupt their schedule.
- I am handicapped and I have to walk with a walker. I do not drive and have no car. If I didn't have this service I don't know how I would get my groceries.
- I am housebound completely I would be unable to get groceries to the house.
- I couldn't get groceries as easy.
- I don't know except that I'd have difficulty shopping. As it is now I can't go to the malls, because it's too much of an effort to walk around even though I use a cane and have a walker. I get too tired quickly. My shopper shops mainly for my groceries and I've come to really depend on him. I have no family and my old friends are now deceased. I still drive but mostly just to church and doctor appointments. My vision isn't sharp anymore.

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- I don't know how I would get my groceries. I need this service. The person who gets my groceries through this service is a very busy man, but this hard to make time for me and is very nice.
- I don't know.
- I have no family in the area and all my friends have families and work full time. Although they have offered help at any time I still feel guilty taking the down time away from them. I would be lost without my shopper.
- I would be "up the creek"!
- I would be dependent on neighbors or rely on Meals on Wheels. The young woman who shopped for me did an outstanding job. I am impressed.
- I would be miserable. Please do not discontinue the program.
- I would be without food. I would need and distressed as how I would I could manage. It is absolutely a wonderful service and so very much grateful. Thank you so very, very much.
- I would find it a hardship because I have back and hip problems and am unable to walk or go out for long periods of time because of pain and difficulty during long distances. So it is a blessing to me. Thanks.
- I would have to depend on friends and family. With the fast pace of today that would not be very easy and I probably would be without many necessary items. Hope your program continues.
- I would have to depend on my relatives for more help.
- I would have to depend on neighbors or family.
- I would have to get someone to stay with my husband. He has one leg and sugar. I would have to get someone to take me.
- I would not be able to do my own grocery shopping as I am unable to go on my own. I am disabled and have to have help getting out as I live on the second floor and use a walker. I need help getting out to do things unable to do by myself.
- I would not have food in the refrigerator and on hand in the cupboard that I need, as I am handicapped. Don't know what I would do.
- I would not have the nutrition I need. I am a border line diabetic.
- If this service was not provided I would probably have to move in with relatives or go to a nursing home.
- In that case I need to ask one of my friends to help me each week.
- It would be a great hardship for me to do all my shopping. I have difficulty walking and my overall stamina is poor. I probably would have to do with bare minimum. Example: I use 3 gallons of water (store-bought) a week. I would have to buy a gallon at a time and wouldn't be able to save by buying a multi-pack. Additional note: Thank you for this service. God bless you all.
- It would be a great loss in helping me.
- It would be difficult for me to get by without this service.
- It would be difficult. I appreciate this service and want to thank you. Everyone is so kind.
- It would be hard. I really don't know. I have Meals on Wheels five days a week and there is a store limited only a few feet from my door I can get a few things.
- It would be more difficult. I think it is one of the best services that the Red Cross offers.
- It would be very hard.

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- It would be very hard on me to have to carry my groceries into my house from the car. It used to take me all day to get things into the house and put away in the kitchen. I am so thankful for you.
- Not good. I wouldn't have any groceries.
- Out of food. My family has no time to shop for me. I am handicapped.
- Probably would not be able to stay in my own home.
- This is a much needed and appreciated service. My life style would be adversely affected because of back fractures and no car. It is impossible for me to shop and carry groceries.
- Very difficult. This shopping was my son's responsibility as he has to do so much for me as it is. I am housebound on walker.
- Very incontinent. Feeling isolated. Also would be difficult to get your monthly check cashed. Hard to purchase groceries even with someone taking me.
- We could not stay here alone. We don't drive. I am blind and husband is disabled.
- We would have difficulty affording a paid shopper. Without a shopper, my daughter-in-law (who works full time) would be burdened with our weekly shopping. We do not own a car. Thanks to the shopper program.
- With two very arthritis knees and severe fibromylgia it would be extremely difficult to do my grocery shopping. At times I must use a walker and especially mornings and outside service. Also use a quad cane too. Very, very much thanks to your fellow workers for the wonderful job they do may God.
- Without transportation it would create a problem.
- Would have no way to get groceries.
- Would have to move to a nursing home and not be able to be independent anymore. Thank you for your wonderful services and volunteers.
- Yes you are giving valuable help. Though my present needs are not much.